

Software and Printer Support

The printer is skipping labels.



Printer: TTM430 Series

- 1 **OPTION 1:** Click the **In TagPrint Pro**, ensure part number and Printer Family are correct. Try printing to see if the issue is resolved.
- 2 **OPTION 2:** In TagPrint Pro, go to the **Utilities Tab**. Check for updates. Update program and try printing to see if the issue is resolved.
- 3 **OPTION 3:** Click the **Windows Start** button and select **Devices and Printers**. Delete the printer driver and reinstall the latest driver. Try printing to see if the issue is resolved.
- 4 If the problem still exists, please contact **Tech Support** for possible Repair.

Technical Support

How can we help? Please tell us about the issue you are experiencing. Provide as much detail as possible, including the product name and application. If this is a "line-down" emergency, please indicate that within your message.

Technical support problems typically are handled and resolved in one business day. We understand that your issue is important and we are committed to respond to all inquiries in a timely manner.

For technical support, please fill out the ID Support form (<https://www.hellermanntyton.us/id-support>).

Phone: 800-537-1512 ext. 8380